

WILLIAM PATERSON UNIVERSITY

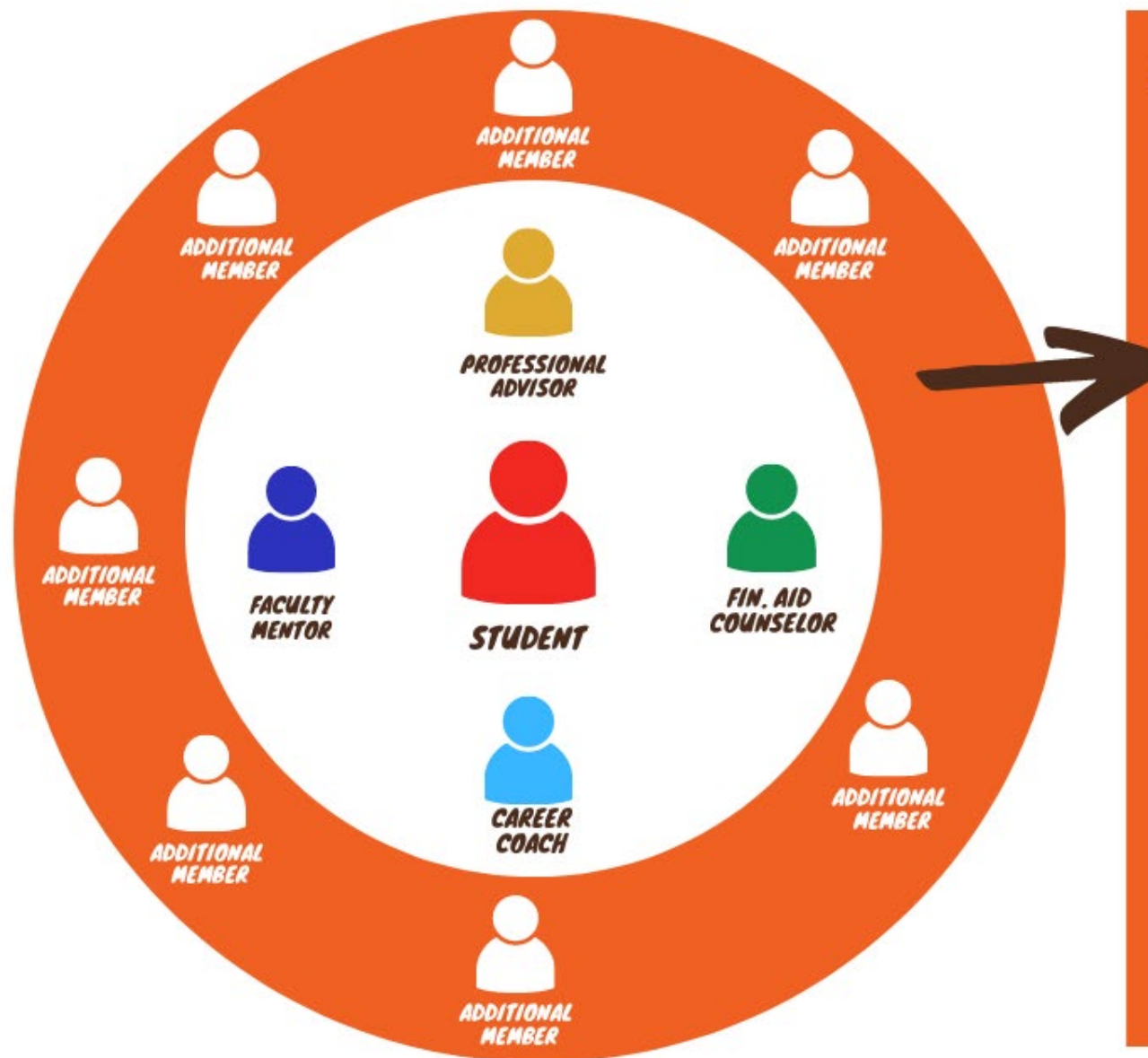
Welcome Student  
Success Team

Will. Power.

# *William Paterson University Success Team*



# William Paterson University Success Team



## Additional Members

- Residence Life Grad RD / Residence Life Area Coordinator
- Aspire Stem Coach
- EOF Executive Director
- Veteran and Military Affairs
- Athletic Coach(s)
- Honors College
- Faculty Liaison
- Deans Office – the Dean, Associate Dean and Staff
- Chairpersons
- Academic Foundations all students in developmental courses / students with an academic mentor through the Foundations program

# Today's Plan

- 8:30 am Breakfast and Bingo!
- 9:00 am Welcome to the Success Team
- 9:30 am Table Scenarios (10 minutes each)
- 10:30 am Sharing Scenario Outcomes
- 11:15 am Wrapping up
  - Faculty Mentor Role
  - Academic Advisement
  - Career Development Center & Pesce Family Mentoring Center
  - Financial Aid
  - Communication Tools
- 12:00pm End

## Faculty Mentors

Elizabeth Brown & Wendy Christensen

# Faculty Mentor Role: Sophomore Year

Meet	Meet once a semester
Contextualize	Contextualize the discipline
Review	Review major requirements
Assist in	Assist in selecting electives
Discuss	Discuss career and graduate school goals
Help	Help to solve issues with courses
Refer	Refer the student to other resources as needed

# Academic Advisement

## Carmen Ortiz

# THE SUCCESS TEAM MODEL



- This team is custom-made and accessible to all of our students through their Navigate account.
- Students are provided with streamlined communication.
- Success teams offer centralized services for student success.
- The team collaboratively coordinates resources based on student needs.
- This model allows for transparent student support in terms of departmental resources and access.



**Advisement Model: 0-120 credits**

- ✓ Advisement Center currently advising 0-90 credits (phased-in approach)
- ✓ Career Communities
- ✓ Will. Power.
- ✓ Strategic Programs: academic and transitional for specialized cohorts
  - ✓ i.e., Nursing, First-Year, Upperclassmen, Transfers, Honors, Exploratory, At-Risk

**High-Impact Practices for Engagement**

- ✓ Holistic Advisement vs, Transactional Advisement
- ✓ Establish a relationship (Culture of Care)
- ✓ Success Teams: Advisors/leader facilitators
- ✓ Clear, transparent, and consistent communication (thorough advising notes via Navigate)
- ✓ Being present & meet students where they are at
- ✓ Expert on academic policies, processes, and curriculum majors/minors
- ✓ Serve as the academic interventionist (Navigate Alerts)
- ✓ Be watchful of verbal and non-verbal warning signs (students in distress)
- ✓ Facilitate and refer to campus partners (Be the Problem Solver)

**Career Development Center &  
Pesce Family Mentoring Institute**  
Mary Alice Barrows and Deborah Feingold



# Career Center & Career Communities

## *The Career Center Mission:*

The Career Center's goal is to prepare students to make educated decisions as they explore the ever-changing landscape of careers. We do this through a holistic and strategic approach to career preparation and partnerships with the University community and external employer connections.



## FIND YOUR CAREER COMMUNITY



### **Business, Finance & Entrepreneurship**

This community is a great place to explore the many facets of business, including marketing, management, accounting, finance, human resources, sales, and data analytics. Opportunities can be found across the private & public sector.



### **STEM & Sustainability**

This community is for those who want a career using science, technology and research to solve problems, innovate, and inform. Opportunities expand across industries from data, technology, environmental sustainability, research, and engineering.



### **Education, Training & Social Services**

This community is a great starting place for those who value purpose-driven work. Careers connected to this industry area attract those who enjoy helping people improve their lives through teaching, counseling, social work and non-profit administration.



### **Arts, Entertainment & Communication**

This community is geared towards anyone interested in working in a creative capacity. This community will give you opportunities in the arts, arts management, production, performance, media, advertising, and public relations realms.



### **Healthcare, Wellness & Biosciences**

This community is a good fit for those who would like to learn about the variety of career paths in healthcare; public health, and biomedical research. Opportunities range from research, diagnosis, treatment, public health, medicine, therapy, and administration.



### **Government, Policy & Social Impact**

This community is for activists and advocates, lawyers, and those interested in government, with a focus on serving the public interest. Opportunities come from think tanks, non-profits, government, and educational institutions, and can focus on the local, state, or national level.



### **Exploratory**

This community is geared towards career exploration and personal reflection, and will help you learn more about who you are and discover career paths that are fit for you.



# Resources to Support Campus Partners

## PARTNERSHIP OPPORTUNITIES



### Tailored Class or Group Presentations

Invite the Career Center to your class, event or student organization meeting. We can present on a variety of topics ranging from a 10 minute office overview to a more in-depth session on career readiness skills such as resume writing, interviewing, job & internship search, and LinkedIn.



### Incorporate Career Education Assignments into your Curriculum

Meet with our career team to explore ways to integrate graded, extra credit, or professional development career-related assignments into your course. We can help you design meaningful career development assignments to embed in your curriculum.



### Employer & Alumni Guest Speakers

We have a network of employers and alumni who want to bring their industry knowledge to the classroom by serving as guest presenters and panelists.



### Partner on Events & Programming

We host a full calendar of career workshops, panels, and recruitment events each semester. Partner with us to co-sponsor an event geared toward your discipline or industry or incorporate our events into your courses.



### Pesce Family Mentoring Institute

Students can benefit from a professional career mentor. Refer students to apply to our Pesce Family Mentoring Institute. to be matched with a professional in their field of interest. Additionally refer a colleague or corporate partner interested in mentoring students. [www.wpunj.edu/wpmentoring](http://www.wpunj.edu/wpmentoring)



### Career & Professional Success Badge

Encourage students to complete our Digital Career Readiness Badge. Students can earn this career credential by completing four self-paced career modules. This can be added to your class syllabus or we can incorporate into a class presentation.

**Financial Aid:**  
Michael Corso, Director

# Problem Resolution Reasons for Balances

- Incomplete Files Due to:
- Federal Comment Codes
- Federal Verification
- State Verification
- Loans Incomplete
- Other Documents Incomplete

# Funding Options

- PLUS Loan (Parent Loan for Undergraduate Student)
- Private or Alternative Loan
- Both based on Parent's Credit Worthiness
- Interest-Free Payment Plan

# Funding Options

- Work with Student Enrollment Services and Donor Relations to seek Scholarships and Grants



# Success Team Communication

Use these tools to check cases and progress, calendar availability, creates lists etc.

The screenshot displays the William Paterson University student portal. At the top, there is a 'NAVIGATE' header with a search bar and a user profile icon. Below this, a set of navigation tabs includes 'Overview', 'Success Progress', 'History', 'Courses', 'Major Explore', 'Path', 'Academic Plan', and 'More'. A red box highlights these tabs with the text: 'Use these tabs to see alerts, courses, history, progress etc.' The main content area is divided into two sections. The top section is a light blue box containing five statistics: 'Course Grade D/F' (13), 'Repeated Courses' (5), 'Withdrawn Courses' (4), 'Unmet Success Milestones' (0), and 'Cumulative GPA' (2.35). Below these are 'Total Credits Earned' (118.00), 'Credit Completion % at this Institution' (71%), and 'Class Level' (LOW with a 'View Detail' link). The bottom section is an 'Overview' card for a student in the 'Criminology & Crim Justice Bachelor of Arts Arts Humanities & Social Sci' program. It lists 'Student ID' (855746437), 'Classification' (Senior), 'Academic Standing' (Good Standing), and 'Most Recent Enrollment' (Summer 2023). On the right side of the portal, there is a large blue placeholder image and an 'Options' section with links: 'Message Student', 'Add a Note on this Student', 'Add a To-Do to this Student', and 'Report on Appointment'. A red box at the bottom right highlights these links with the text: 'Use these links to send messages, add notes, appointment summaries etc.'

Use these links to send messages, add notes, appointment summaries etc.

# Success Team Communication

## Student Preferences

Goals & Interests (supplied by the student)

Favorite Majors  
None  
Favorite Subjects  
None  
Favorite Fields  
None  
Favorite Activities  
None  
Favorite Resources  
None

[Create Request for Appointment](#)

[Schedule an Appointment](#)

[Add to Student List](#)

[Issue an Alert](#)

[Edit User Settings](#)

[Upload Profile Picture](#)

[Impersonate User](#)

Use these links to schedule an appointment for a student, issue alerts etc.

## Categories

Applied for Graduation: Summer 2023, Commuter Student, First Generation College Student, Future Leave of Absence Terms: 202340, Hold: Transcript Financial Holdx3945, Incomplete / Missing grades, Main Campus student in Online Courses, Major: Criminology & Crim Justice, SOC Academic Department (first major), Starting semester: Spring 2018, Student type at entrance: New First Time Freshman, Veteran or Military Student

## Staff Alerts

[1 Open Case](#)

[1 Alert](#)

## Tags

## Active Appt. Campaigns

Student is not involved in any active campaigns

## Your Success Team



Nunez, Dayana  
Financial Aid Counselor



Sheffield, Deborah  
Advisor



Wilson, Sonia  
Career Coach



## Enrollment Goal

Bachelor of Arts

The success team will show all connected people to this student; including class faculty once a semester is in session

## Links

[William Paterson University Homepage](#)

[Student Self-Service Profile](#)

[Student Attendance Summary](#)

These are links to WP Connect tools including their class attendance

# Resources & Upcoming Events

- Career Events
- Faculty Mentor assignments
- Data collection during the pilot program
- Resource Handout

